

Welcome

HPA-OHT All Members Meeting
April 22, 2025



Land Acknowledgement



We acknowledge and give thanks for the land on which we gather as being the traditional territory of the Haudenosaunee/People of the Long House and the Anishinaabe.

We recognize the First Peoples' continued stewardship of the land and water, and that this territory is subject to the Dish with One Spoon Wampum under which multiple nations agreed to care for the land and resources by the Great Lakes in peace.

We also acknowledge and recognize the treaties signed in regard to this land including Treaty #29 and Treaty #45 ½. Our roles and shared responsibilities as treaty people mean we are committed to moving forward in reconciliation with gratitude and respect with all First Nations, Métis, Inuit and Indigenous Peoples.

Agenda

1. Welcome
2. Land Acknowledgement
3. OHT Updates
4. Planning Development and Updates
5. Looking Forward
6. Next Meeting
7. Adjournment



Continuous Improvement

- **Accreditation**
 - Currently 11 member organizations participating plus the OHT
 - 4-year work plan was unveiled with on-site visit scheduled for April 2028
 - Accreditation Canada highlighted the updates and new processes
 - Continuous onboarding of organizations throughout the 4-year cycle
 - If interested, please reach out to Megan ohr@hpaoht.ca

Questions?



Planning Development and Updates

HPA-OHT Evolution

25-26 Operational Plan

- HPA-OHT 25-26 operational plan has been finalized and implemented
- Key performance indicators (KPI's) have been developed for each of the strategic plan outcomes
 - Will be measured and reported on quarterly
- Annual terms of reference review completed for all working groups and advisory councils
- Project charter process for working groups and advisory councils is underway with strategic plan matrix KPI's embedded as key components of the work
 - HPA-OHT quarterly updates will include project KPI progress updates
- Quality improvement templates developed and will be implemented this year for project work

Optimize Access and Integrated Care

Outcome	25-26 Key Performance Indicator (KPI)
Increased access to primary care and community care services	Primary Care: Number of unique patients seen by Unattached Care Clinic in FY25-26. Number of unique patients newly enrolled to primary care. Community Care Services: Number of new patients enrolled in Ontario Structured Psychotherapy (OSP).
Integrated and simplified access (across sectors)	Number of instances of eReferral used across/between sectors.
Increased digital tools for improved access for citizens and providers	Percent of sectors onboarded and using Hypercare. Number of Hypercare users.

Reimagine Community Based Care

Outcome	25-26 Key Performance Indicators (KPI)
Improved population health	Percentage increase in preventative cancer screenings. Mobile Crisis Rapid Response Team (MCRT) diversion rates. Emergency department visits per 100 heart failure patients.
Resources are shifted	Number of projects funded with resources from member contributions (for example, through Impact and Investment Framework) and dollar amount.
Increased capacity to share, integrate and respond as a system	Number of organizations/sectors onboarded to Integrated Decision Support (IDS). Percentage of member organizations participating in HPA-OHT led continuous improvement initiatives (Accreditation).

Revitalize the HPA-OHT Workforce

Outcome	25-26 Key Performance Indicators (KPI)
Increased workforce through enhanced recruitment and retention	Percentage increase in clinical trainees within HPA-OHT.
Increased equity across sectors	Number of participants that have completed HPA-OHT Equity, Inclusion, Diversity, Anti-Racism (EIDA-R) educational campaign / training program.

Advance the HPA – OHT Model

Outcome	25-26 Key Performance Indicator (KPI)
A strong HPA-OHT non-profit incorporated structure with an effective governance in place	Strategically on hold
Increased cross sector integration	Percentage of member organizations that have adopted or aligned with HPA-OHT joint policies. Number of organizations who are accredited. Number of clinicians involved in Clinical Leadership Council and type.

25-26 Reporting

Timeline	Reporting Mechanism
June	• Quarterly HPA-OHT highlights • Strategic plan KPI update
October	• Quarterly HPA-OHT highlights • Strategic plan KPI update
January	• Quarterly HPA-OHT highlights • Strategic plan KPI update • Next fiscal year budget
April	• Quarterly HPA-OHT highlights • End of year summary report • End of year strategic plan KPI update • Budget update

Performance Measurement Framework & Operational Implementation

With the goal of ensuring HPA-OHT is making **evidence informed decisions**, Performance Measurement Framework developed and launched in 2024.

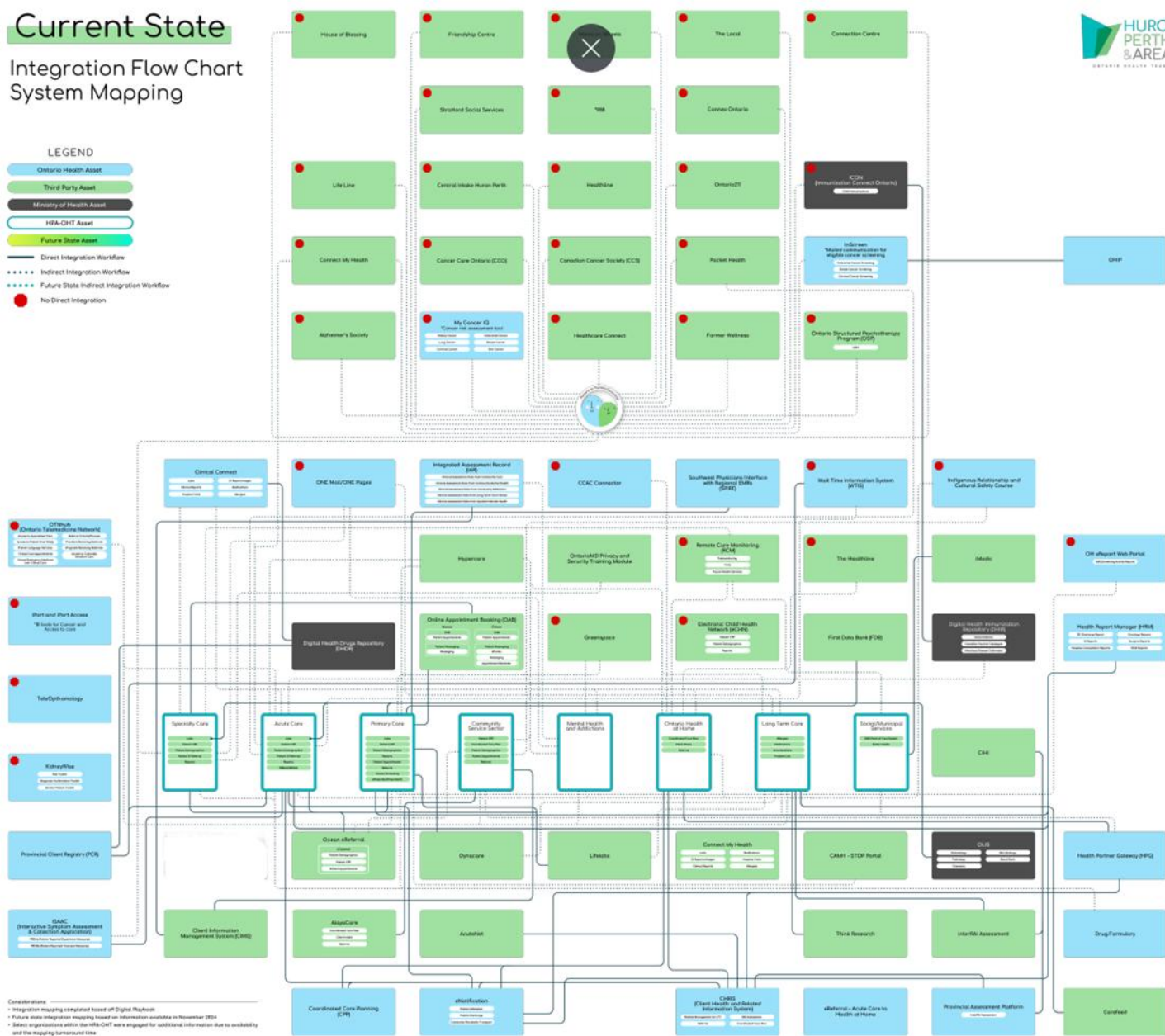
- To operationalize, processes have been developed including:
 - Development of new Integrated Care Pathways and Transitions (ICPT) process
 - Impact and Investment Framework submission and selection process
- Processes have been reviewed and endorsed by appropriate committees and implementation is underway
 - Forms will be available on the HPA-OHT website May 2025
- Currently, process is underway to develop a baseline data set to better understand the population we serve
 - Goal for baseline data set to be complete and available May 2025

Impact and Investment Opportunities

- **Advancing Huron Perth and Area Healthcare System:** Align with HPA-OHT Strategic Priorities
 - **Holistic Approach to Complex Challenges:** System thinking and design provide comprehensive strategies to address multifaceted issues in healthcare, leading to improved patient/client outcomes and enhanced overall healthcare delivery.
 - **Collaborative and Adaptive Solutions:** Applying these principles fosters a deeper understanding of the healthcare ecosystem, encourages teamwork in problem-solving, and promotes patient/client-centered, adaptive, and continuously improving healthcare services.
- **Resource Distribution**
 - **Fair and Transparent Allocation:** The HPA-OHT has developed a process aligned with its purpose, vision, and strategic objectives to ensure resources are allocated fairly and transparently to various projects and initiatives.
 - **Fostering Innovation and Addressing Needs:** This process aims to foster innovation, address pressing needs, and make impactful investments that positively affect the healthcare system and patient/client outcomes for healthier communities.
 - **Prioritizing Collaboration and Accountability:** By emphasizing collaboration, accountability, and evidence-based decision-making, the HPA-OHT ensures ethical and efficient distribution of funds to projects that promise meaningful change with HPA-OHT members, partners, and physicians.

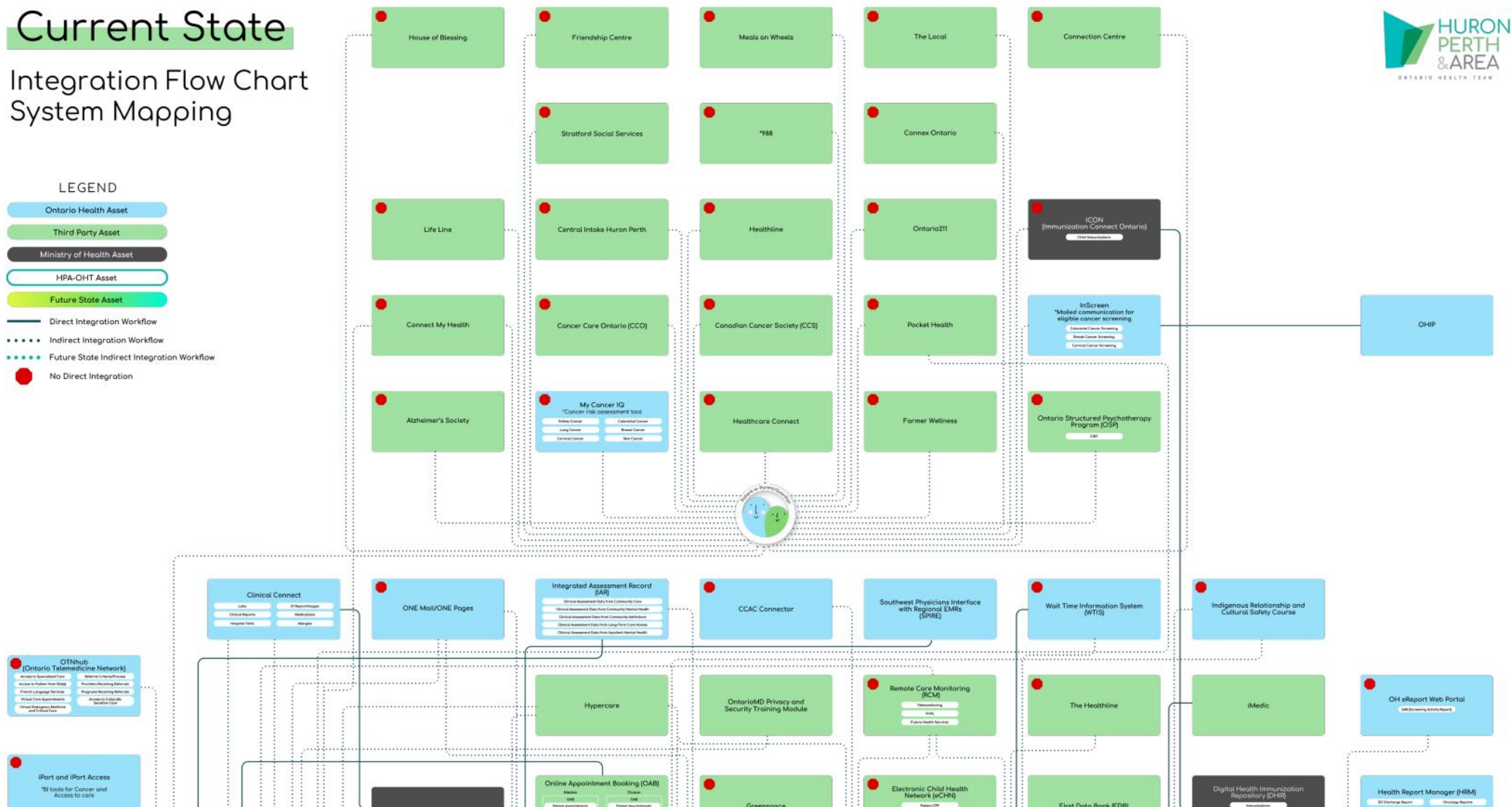
Current State

Integration Flow Chart System Mapping



Current State

Integration Flow Chart System Mapping



Future State

Integration Flow Chart System Mapping



Digital Mapping

Why Does It Matter?

The system-level integration mapping highlights the complexity of digital connections across HPA-OHT, including:

- The various digital tools and platforms used by member organizations.
- The patient-facing resources available across our network.
- Understanding current and future integrations across sectors.

The sector-level integration mapping takes a more detailed look at individual sector, showing both extensive and limited digital integrations.

Organizations can use this mapping to:

- Increase awareness of available patient facing resources.
- Understand interoperability when making system level decisions (EMRs, HIS, RCM, eReferral, etc.)
- Bulk pricing opportunities for digital solutions

Questions?



Looking Forward

What to expect from HPA-OHT

Looking Forward

- All Members Survey
 - About
 - Health Equity
 - Communications
 - Expertise
- Continuous Improvement: Accreditation Collaborative
 - Open for interested organizations
- Primary Care Network / Clinical Leadership Council
 - Structure & Governance
- Integration Care Pathways and Transitions (ICPT):
 - Access & Attachment (Addressing Unattached Population in HPA) Scope, Mandate, Participation
 - SDoH (Including Navigation)
 - NEW Chronic Disease: TBD

Questions?



Thank You!

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