



- Health Equity
- Relationship, Generosity and Innovation
- Citizen Voice
- Communication and Engagement
- Technology and Digital Strategies

MATRIX ELEMENTS



Health Equity

Committed to addressing racism and discrimination in the healthcare system. Aims to reduce inequities and meet the needs of distinct populations. Focusing on improving health outcomes.



Communication and Engagement

Effective communication and engagement in the healthcare system are essential for promoting patient-centered care, improving health outcomes, and building trust between healthcare providers and patients.



Citizen Voice

Active participation and input of patients, caregivers, and community members in decision-making processes. Encouraging citizens to share their experiences, preferences, and concerns to ensure that healthcare services are responsive, inclusive, and patient-centered. Citizen voice helps to promote transparency, accountability, and equity within the healthcare system.



Relationship, Generosity and Innovation

Building on relationships between healthcare providers and patients. Generosity impact on the health and well-being of those who are underserved or marginalized. Innovation driving progress and improving patient outcomes. Helping keep people healthy and at home.



Technology and Digital Strategies

Building a modern, sustainable and integrated healthcare system including tools, systems, and resources that improve efficiency, accuracy, and effectiveness in various aspects of healthcare delivery and patient care.

INTEGRATED POPULATION HEALTH MANAGEMENT

Integrated Care Pathways and Transitions

Structured multidisciplinary care plans that standardize and improve patient outcomes. Focusing on specific clinical problems and the coordination of patient care across conditions, providers, settings, and time in order to achieve care that is safe, timely, effective, efficient, equitable, and patient-focused.

Social Determinants of Health / Social Prescribing

Social determinants of health go beyond medical treatments when addressing health outcomes. Social prescribing connects patients with non-clinical services and supports within their communities to positively impact health. Empowering individuals to be active contributors to address their own health and wellness. Integrated people-centred health services, prioritizing holistic patient needs and creating a collaborative, inclusive healthcare environment.

FOUNDATIONAL TEAMS

Clinical Leadership Council

Primary care is the foundation of the healthcare system; integrating and connecting through the OHT provides a voice in decision-making. To serve as a vehicle to support OHTs in the implementation of local and provincial priorities.

Urgent Clinical Priorities: To improve access and attachment to comprehensive primary care, with a focus on equity-deserving populations. Implement integrated chronic disease prevention and management strategies, with a focus on equity-deserving populations. Implement additional local priorities as defined by the OHT and PCN.

Learning Health System

Health system that integrates internal and external data and experience to improve patient care. Data from healthcare encounters is continuously collected, analyzed, and used to improve care. An approach that blends research with healthcare operations, synthesis, uptake, and refinement of evidence to improve population health, equity, patient experience, health workforce sustainability, and affordability. Optimize use of knowledge and evidence for decision-making, reducing health system costs, and increased equitable access to health services. PHIPA compliance.

Patient / Citizen Partners

People using healthcare services have an essential role as co-producers of their health and indeed they represent the only consistent factor throughout the care pathway. They also hold key information vital for process, systems and policy improvement. Tapping into such a rich resource could contribute significantly to improving safety in care.

Continuous Quality Improvement

The culture and workforce are committed to continuous learning and improvement, refining processes and systems over time for progressive incremental improvement of processes, safety, and patient care. For improvement of operations, outcomes, systems processes, improved work environment, or regulatory compliance.

GOVERNANCE

Implementation Committee

Leadership for the HPA-OHT approves the Annual Plan and supporting goals and objectives for implementation of the OHT.

Board to Board Reference Group

Provides a forum for the discussion of governance matters of interest to the HPA-OHT and local Health Service Provider governing bodies.

Planning and Priority Setting Committee

Develops the OHT's Strategic Plan from OHT Members approval. Inherent in the Plan will be specific annual goals and objectives developed in consultation with OHT Members.

Members and Collaborating Partners

Commit to working together through the HPA-OHT towards common goals related to improved health outcomes. Through these shared objectives to provide a continuum of integrated and coordinated care with a view to achieving the Quadruple Aim and commitment to Equity, Inclusion, Diversity, Anti-Racism.