

Welcome

HPA-OHT All Members Meeting
January 21, 2025



Land Acknowledgement



We acknowledge and give thanks for the land on which we gather as being the traditional territory of the Haudenosaunee/People of the Long House and the Anishinaabe.

We recognize the First Peoples' continued stewardship of the land and water, and that this territory is subject to the Dish with One Spoon Wampum under which multiple nations agreed to care for the land and resources by the Great Lakes in peace.

We also acknowledge and recognize the treaties signed in regard to this land including Treaty #29 and Treaty #45 ½. Our roles and shared responsibilities as treaty people mean we are committed to moving forward in reconciliation with gratitude and respect with all First Nations, Métis, Inuit and Indigenous Peoples.

Agenda

1. Welcome
2. Land Acknowledgement
3. OHT Financial Review
4. HPA-OHT Structure Update
5. 2025 – 26 Operational Draft Plan
6. Adjournment



Financial Review

April 1, 2024 – December 1, 2024

Questions?

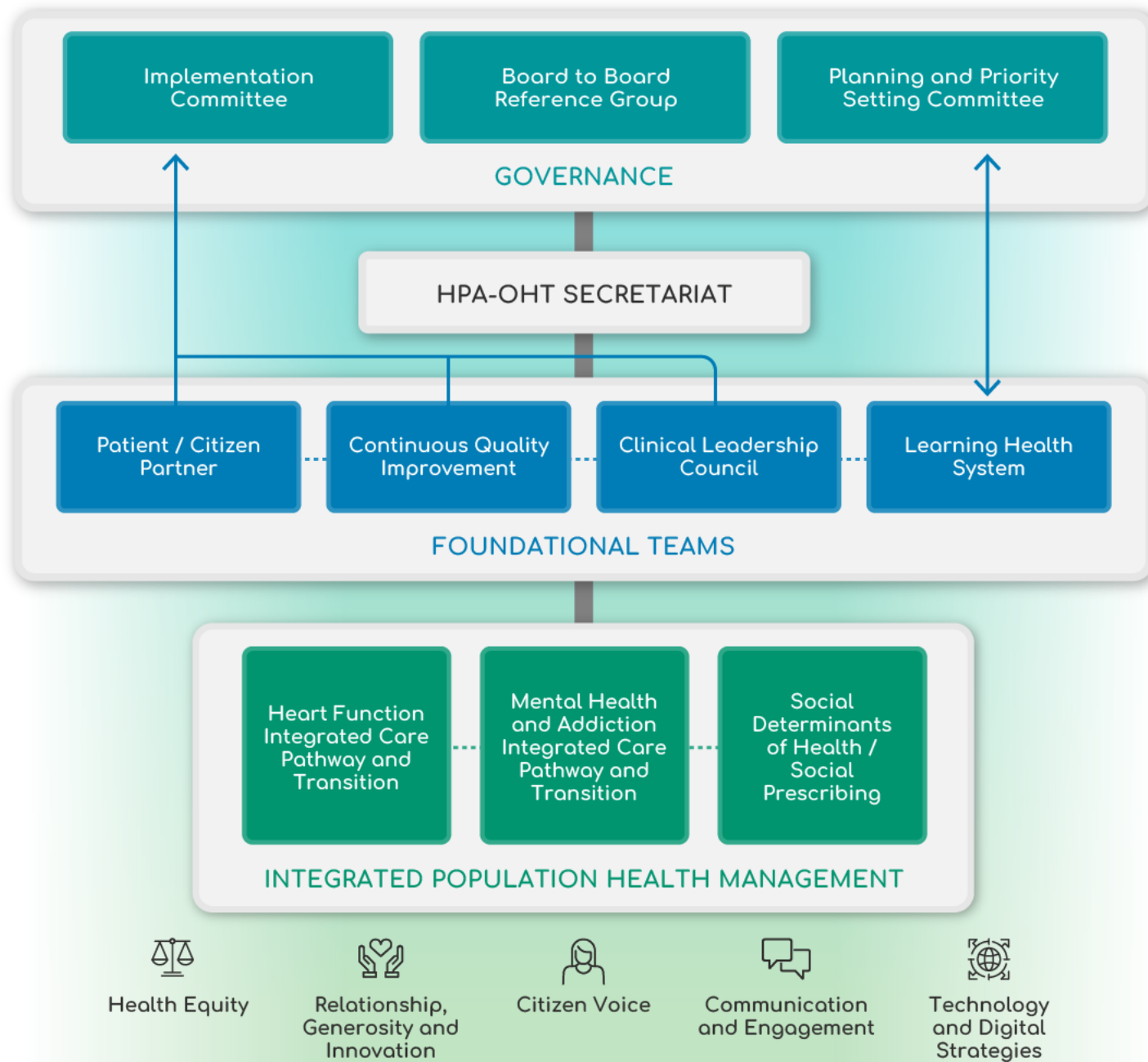


Structure Shift

HPA-OHT Evolution

HPA-OHT Structure Shift Purpose

- To support the organization's evolution and enhance its ability to deliver integrated and efficient healthcare services.
- This shift aims to improve collaboration, streamline processes, and ensure that the HPA-OHT can effectively meet the needs of its community.
- Goal is to take on two new Integrated Care Pathways and Transitions in 2025



MATRIX ELEMENTS



Health Equity

Committed to addressing racism and discrimination in the health care system. Aims to reduce inequities and meet the needs of distinct populations. Focusing on improving health outcomes.



Communication and Engagement

Effective communication and engagement in the healthcare system are essential for promoting patient-centered care, improving health outcomes, and building trust between healthcare providers and patients.



Citizen Voice

Active participation and input of patients, caregivers, and community members in decision-making processes. Encouraging citizens to share their experiences, preferences, and concerns to ensure that healthcare services are responsive, inclusive, and patient-centered. Citizen voice helps to promote transparency, accountability, and equity within the healthcare system.



Relationship, Generosity and Innovation

Building on relationships between healthcare providers and patients. Generosity impact on the health and well-being of those who are underserved or marginalized. Innovation driving progress and improving patient outcomes. Helping keep people healthy and at home.



Technology and Digital Strategies

Building a modern, sustainable and integrated healthcare system including tools, systems, and resources that improve efficiency, accuracy, and effectiveness in various aspects of healthcare delivery and patient care.



Health Equity



Relationship,
Generosity and
Innovation



Citizen Voice



Communication
and Engagement



Technology
and Digital
Strategies

FOUNDATIONAL TEAMS

Clinical Leadership Council

Primary care is the foundation of the healthcare system; integrating and connecting through the OHT provides a voice in decision-making. To serve as a vehicle to support OHTs in the implementation of local and provincial priorities.

Urgent Clinical Priorities: To improve access and attachment to comprehensive primary care, with a focus on equity-deserving populations. Implement integrated chronic disease prevention and management strategies, with a focus on equity-deserving populations. Implement additional local priorities as defined by the OHT and PCN.

Learning Health System

Health system that integrates internal and external data and experience to improve patient care. Data from health care encounters is continuously collected, analyzed, and used to improve care. An approach that blends research with healthcare operations, synthesis, uptake, and refinement of evidence to improve population health, equity, patient experience, health workforce sustainability, and affordability. Optimize use of knowledge and evidence for decision-making, reducing health system costs, and increased equitable access to health services. PHIPA compliance.

Patient / Citizen Partners

People using health care services have an essential role as co-producers of their health and indeed they represent the only consistent factor throughout the care pathway. They also hold key information vital for process, systems and policy improvement. Tapping into such a rich resource could contribute significantly to improving safety in care.

Continuous Quality Improvement

The culture and workforce are committed to continuous learning and improvement, refining processes and systems over time for progressive incremental improvement of processes, safety, and patient care. For improvement of operations, outcomes, systems processes, improved work environment, or regulatory compliance.



INTEGRATED POPULATION HEALTH MANAGEMENT

Integrated Care Pathways and Transitions

Structured multidisciplinary care plans that standardize and improve patient outcomes. Focusing on specific clinical problems and the coordination of patient care across conditions, providers, settings, and time in order to achieve care that is safe, timely, effective, efficient, equitable, and patient-focused.

Social Determinants of Health / Social Prescribing

Social determinants of health go beyond medical treatments when addressing health outcomes. Social prescribing connects patients with non-clinical services and supports within their communities to positively impact health. Empowering individuals to be active contributors to address their own health and wellness. Integrated people-centred health services, prioritizing holistic patient needs and creating a collaborative, inclusive healthcare environment.



GOVERNANCE

Implementation Committee

Leadership for the HPA-OHT approves the Annual Plan and supporting goals and objectives for implementation of the OHT.

Board to Board Reference Group

Provides a forum for the discussion of governance matters of interest to the HPA-OHT and local Health Service Provider governing bodies.

Planning and Priority Setting Committee

Develops the OHT's Strategic Plan from OHT Members approval. Inherent in the Plan will be specific annual goals and objectives developed in consultation with OHT Members.

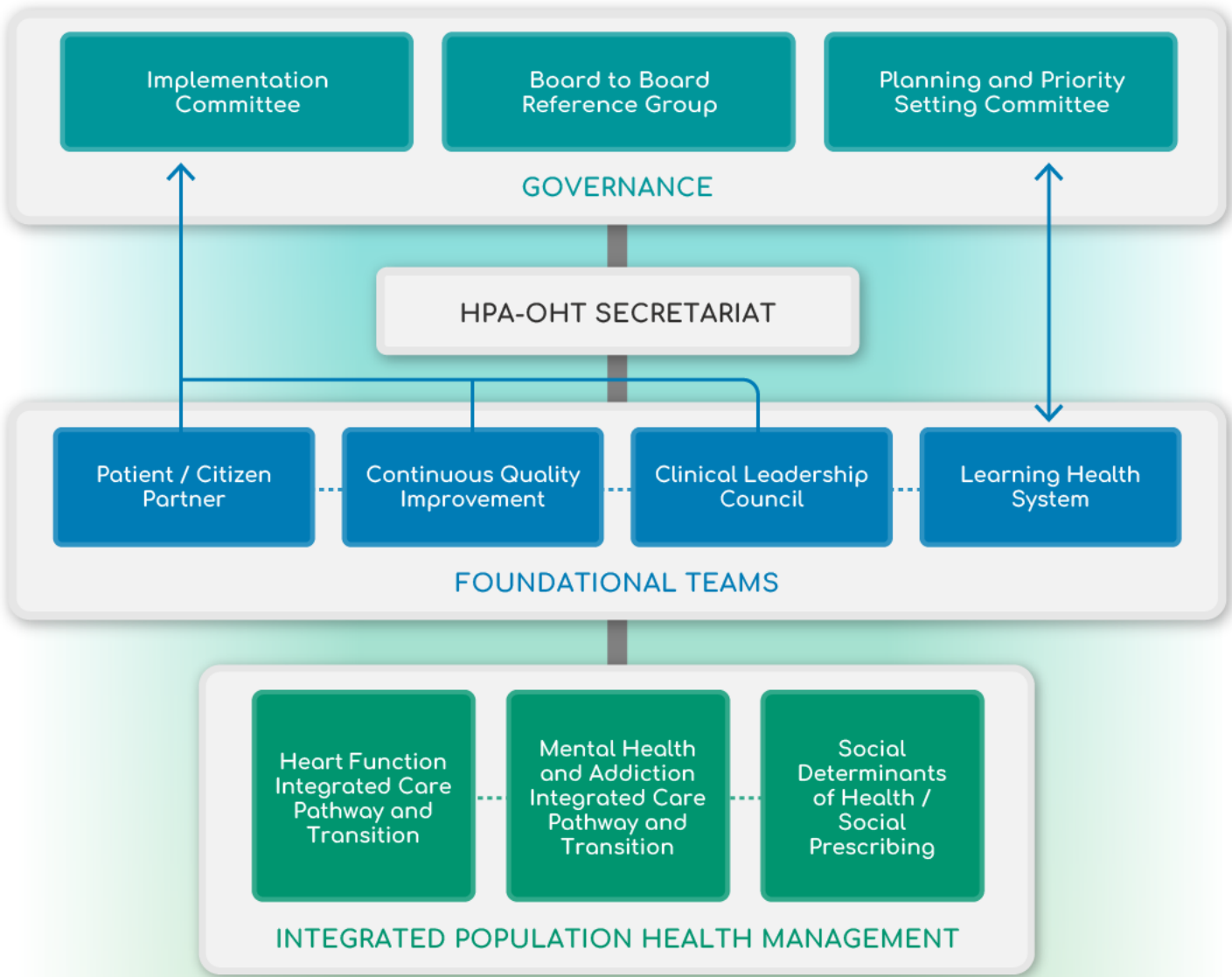
Members and Collaborating Partners

Commit to working together through the HPA-OHT towards common goals related to improved health outcomes. Through these shared objectives to provide a continuum of integrated and coordinated care with a view to achieving the Quadruple Aim and commitment to Equity, Inclusion, Diversity, Anti-Racism.

Implementation
Committee

Board to Board
Reference Group

Planning and Priority
Setting Committee



-  Health Equity
-  Relationship, Generosity and Innovation
-  Citizen Voice
-  Communication and Engagement
-  Technology and Digital Strategies

Questions?



2025 – 26 Operational Plan

DRAFT Review

2025 – 26 Operational Plan: Process Overview

- **Strategic Plan:** Serves as a roadmap, guiding us towards its long-term goals, outlining clear objectives, allocating resources effectively, and ensuring that everyone is aligned with the overall vision.
- **Operational Plan:** Breaks down the long-term strategies into actionable steps. Create a detailed and practical framework to help us achieve our strategic objectives efficiently. **Setting specific, measurable targets (key performance indicators (KPI))**
- **Project Charters:** It provides a clear and concise overview of the project, outlining its objectives, scope, and stakeholders, which helps in aligning the team and maintaining focus throughout the project lifecycle. Projects will also have **specific, measurable targets (KPIs)**.

Optimize Access and Integrated Care

Outcome	25-26 KPI
Increased access to primary care and community care services	Primary Care: Unattached Care Clinic sees # of unique patients visits in FY25-26 & UCC sees # of total visits
	Community Care Services: # of patients enrolled in OSP.
Integrated and simplified access (across sectors)	Percentage of member organizations using e-referral across/between sectors.
Increased digital tools for improved access for citizens and providers	Percentage of sectors onboarded and using Hypercare and number of users.

Reimagine Community Based Care

Outcome	25-26 KPI
Improved population health	Percentage increase in preventative cancer screenings. Percentage decrease in emergency department visit as first point of contact for mental health and addictions-related care (MCRRT diversion rates)
Resources are shifted	Number of projects funded through Impact and Investment Framework and dollar amount.
Increased capacity to share, integrate and respond as a system	Number of organizations onboarded and pulling reports from Integrated Decision Support (IDS). Percentage of member organizations participating in HPA-OHT led continuous improvement initiatives (Accreditation).

Revitalize the HPA-OHT Workforce

Outcome	25-26 KPI
Increased workforce through enhanced recruitment and retention	Percentage increase in clinical trainees within HPA-OHT.
Increased equity across sectors	Number of participants that have completed HPA-OHT EIDA-R educational campaign / training program.

Advance the HPA – OHT Model

Outcome	25-26 KPI
A strong HPA-OHT non-profit incorporated structure with an effective governance in place	Completion of Bylaws Registered Charity Number of policies
Increased cross sector integration	Percentage of member organizations that have adopted or aligned with HPA-OHT joint policies.

Questions?





Thank You!

ohr@hpaohr.ca



hpaohr.ca