HURON PERTH & AREA

ONTARIO HEALTH TEAM

Strategic Plan 2023 – 2026

Strategic Direction: Optimize Access and Integrate Care			
Priority #1	**3 Year Outcomes**	**1-2 Year(s) Objectives**	**Matrix Elements**
Optimize access and movement through the healthcare system to achieve the right care, at the right time, by the right provider	**Increased access to primary care and community care services**	1. Explore existing primary care points of entry for new patients as well as access points for patients to primary care providers and allied health professionals for their needs (2023) 2. Increase access to community care services (2023/2024) 3. Identify and leverage opportunities to ensure equitable access to service (2024)	Equity & Reconciliation • Use tools that embed health equity as primary care work, single point of access and digital tools are developed and implemented Relationships, Generosity & Innovation • Foster relationships and trust to encourage a spirit of innovation to shift the system • Focus on innovative practices to meet the outcomes Citizen Voice[1] • Create opportunities for the voice of citizens to inform the work of primary care, single point of access and the development of digital tools Communication & Engagement • Develop a communication strategy to invite the voice of citizens to inform and advance the work in primary care, single point of access and the development of digital tools Technology & Digital Strategies
	Integrated and simplified access (across sectors)	4. Develop longer term goals to advance Heart Failure model of care (2023) 5. Implement clinical care pathways for stroke, diabetes, COPD, heart failure. (2024) 6. Continue to advance palliative care, mental health & addiction (MHA) and Digital. (2023) 7. Design the mental health & addiction stepped care model. (2023) 8. Collaborate to address barriers within the system at access points (2024)	
	Increased digital tools for improved access for citizens and providers	9. Develop and implement HPA-OHT Digital Roadmap (2023) 10. Coordinate the advancement of digital health through integration within and across sectors (2024)	

[1] By Citizen Voice we mean: patients, clients, family, caregivers, and others involved or not involved in the healthcare system

			• Lead the work of increasing the use of digital tools to improve access

Strategic Direction: Reimagine Community Based Care

Priority #2	3 Year Outcomes	1 -2 Year(s) Objectives	Matrix Elements
Emphasize and support health promotion, prevention, and patient-self-management and deliver robust and integrated early health care interventions, at-home and in the community for citizens	**Improved population health**	1. With partners, create a healthy aging strategy for Huron and Perth (2024) 2. Convene members and collaborating partners, physicians and citizens to advance health promotion, prevention, and patient self-management strategies (2023) 3. Identify and develop partnerships with non-health care community organizations to impact the social determinants of health together (2023-2024)	**Equity & Reconciliation** • Use tools that embed a health equity lens • Ensure partnerships are developed that have a health equity lens and include Indigenous knowledge keepers **Relationships, Generosity & Innovation** • Focus on building strong relationships with non-health care community partners • Focus on building relationships with Indigenous serving agencies • Advance collaboration to sector joint ventures and alliances to address pressures in the system **Citizen Voice** • Create opportunities for citizens to provide their perspectives on health promotion, prevention, and patient-self-management **Communication & Engagement** • Develop a communication strategy to invite the voice of citizens to inform and advance related to health promotion, prevention, and patient-self-management **Technology & Digital Strategies** • Share information on digital portals related to health promotion, prevention, and patient-self-management
	Resources are shifted	4. Develop system level process to share physical resources effectively by shifting from acute to community care and across the life-span where needed (2024) 5. Support opportunities for sector collaboration to create, review and distribute patient self-management tools & resources (2023)	
	Increased capacity to share, integrate, and respond as a system	6. Expand onboarding for Integrated Decision Support tool. (2023) 7. Establish a data inventory and share with members (2023) 8. Implement the use of data and evidence to support decision making (2024) 9. Increase the number of shared policies and procedures among organizations (2024)	

Strategic Direction: Revitalize the HPA OHT Workforce

Priority #3	3 Year Outcomes	1-2 Year(s) Objectives	Matrix Elements
Ignite recruitment, retention, and well-being strategies of health care staff as well as advance leadership and workforce integration	**Increased workforce through enhanced recruitment and retention**	1. Identify barriers to integrated workforce planning (2023) 2. Develop a regional workforce strategy for capacity and succession planning to meet future needs (2023-2024) 3. Utilize OH health equity framework to address health inequalities and systemic racism (2023)	**Equity & Reconciliation** • Lead advancement of Ontario Health's health equity framework **Relationships, Generosity & Innovation** • Build relationships with front line providers and leadership through training and well-being opportunities **Citizen Voice** • Create opportunities for the voice of citizens to inform the work of staff recruitment and retention **Communication & Engagement** • Develop a collective communication strategy to attract new and experienced staff and volunteer talent **Technology & Digital Strategies** • Support the development of a tool to have a central repository of training and development resources
	Increased equity across sectors	4. Build equitable employment across sectors. (2024)	

Strategic Direction: Advance the HPA OHT Model

Priority #4	3 Year Outcomes	1 - 2 Year(s) Objectives	Matrix Elements
Advance collaboration through a strong HPA OHT structure, systems, and processes	**A strong HPA-OHT non-profit incorporated structure with an effective governance in place**	1. Establish a not-for-profit corporation for HPA-OHT (2024) 2. Expand engagement and foster relationships among health care providers (2023) 3. Engage in co-design with citizens through Patient/Family/Caregiver Advisory Council. (2024) 4. Expand the HPA-OHT membership and strategic partnerships (2023) 5. Work with HPA-OHT members, collaborating partners, citizens and physicians to advance OHT model (2024)	**Equity & Reconciliation** • Identify and use evaluation tools to ensure initiatives integrate the Health Equity Framework **Relationships, Generosity & Innovation** • Practice positive relationship building to support generosity and innovation for system wide impacts. Intentionally foster relationships and trust particularly as the OHT becomes more structured. Foundational to the work is trust and generosity and this needs to be nurtured
	Increased cross-sector integration	6. Facilitate opportunities for the Joint Accreditation initiative (2023) 7. Facilitate opportunities to engage Communities of Practice (2023)	**Citizen Voice** • Create opportunities for the voice of citizens to co-design in the development of structures **Communication & Engagement** • Create a communication strategy to celebrates success and shared outcomes **Technology & Digital Strategies** • Support the increase of system integration through a technology and digital lens