

FAQ: OceanMD Online Appointment Booking - Quick Guide



Q: What does the package include?

A: One license each for Online Appointment Booking and Patient Messages & Reminders.

Q: Can I prevent certain patients from booking online?

A: Yes, patient-specific restrictions are available. Configuration varies by EMR. [Learn more.](#)

Q: How do I customize Patient Messaging?

A: Options include reply settings, view and complete notifications, identity verification, link expiry, and inactivity alerts. [Learn more.](#)

Q: What are eForms?

A: Interactive forms sent via patient messaging, with over 2000 available in our library, featuring scoring and decision support. [Learn more.](#)

Q: How are reminders sent?

A: Via email, tailored for specific types or all appointments. [Learn more.](#)

Q: What's included in Templates?

A: Ready-to-use messages for secure communication and appointment reminders. [Learn more.](#)

Q: Can I get promotional materials for this service?

A: Yes, request QR codes, posters, vanity and URL links. Contact [Victoria Warwick](#) for materials.